

FINANCIAL STABILITY PROGRAMS

2018 FACT SHEET

LIVE UNITED



COMMUNITY IMPACT:

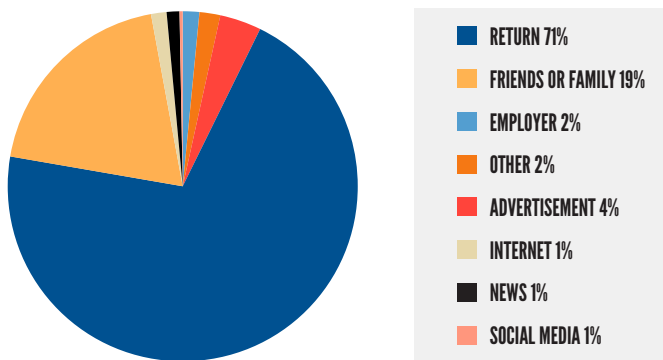
Through the efforts of the Volunteer Income Tax Assistance (VITA) Program and the MyFreeTaxes.com (MFT) Call Center in Escambia County, \$6,082,657 were leveraged for our community. 4,062 tax returns were completed, saving taxpayers over \$873,700 in tax preparation fees. With the VITA program, volunteers served a total of 5,020 hours equating to \$121,182 worth of volunteer labor. United Way of Escambia County (UWEC) is also home to one of three nationwide MFT Call Centers. Our call center took over 2,388 calls this tax season, assisting taxpayers with a variety of issues.

Last year the VITA program was sponsored by: Regions, Pensacola State College, Escambia School District, Florida Department of Economic Opportunity, Wells Fargo and Florida - Impact America.

CLIENT DEMOGRAPHICS FOR VITA:

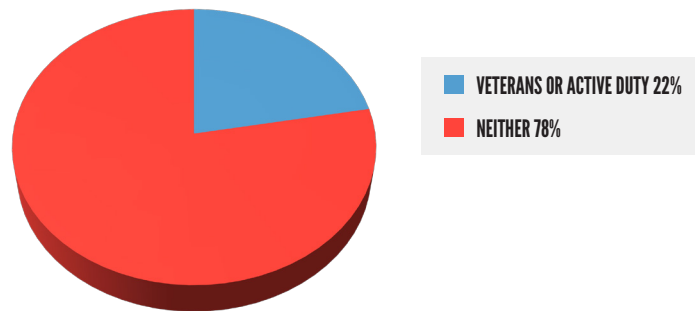
REFERRALS

Returning VITA clients totaled 71% of all referrals, proving just how important the program is to our community.



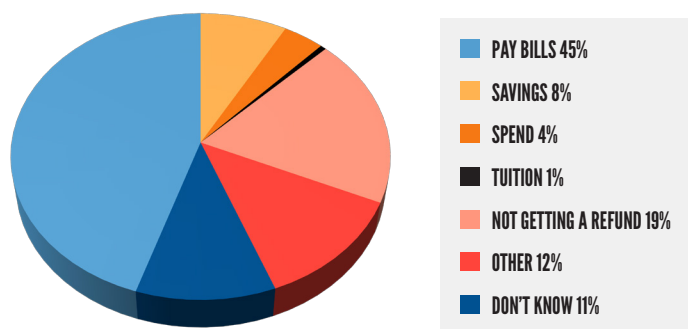
MILITARY SERVICE

UWEC is very proud to support our troops through VITA. Among clients served, 22% are veterans or active duty.



REFUND PLANS

VITA is designed to support UWEC's Financial Stability Initiative. Nearly half of all VITA clients plan to use their refund to pay bills, and 8% of taxpayers plan to put that money into savings.



EMPLOYMENT STATUS

Nearly half (49%) of VITA clients worked full-time jobs to support their families. An additional 15% have part-time jobs.

