

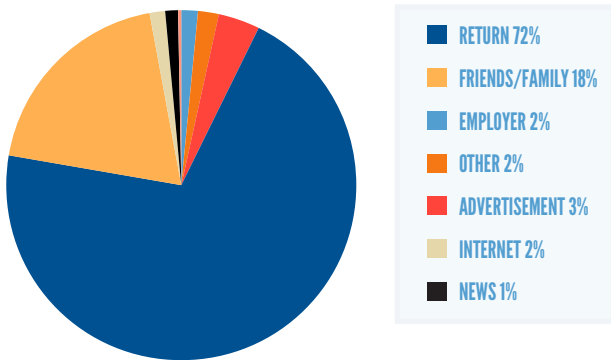
FINANCIAL STABILITY PROGRAMS 2019 FACT SHEET



Through the efforts of United Way of West Florida's (UWWF) Volunteer Income Tax Assistance (VITA) Program and the MyFreeTaxes.com (MFT) Call Center, \$6.1 million were leveraged for our community. 3,618 tax returns were completed, saving taxpayers over \$778,304 in tax preparation fees and volunteers served a total of 5,031 hours equating to \$127,938 worth of volunteer labor. The program is sponsored by: Community Action Program Committee, Escambia County School District, Florida Department of Economic Opportunity, Pensacola State College, Regions, and Wells Fargo.

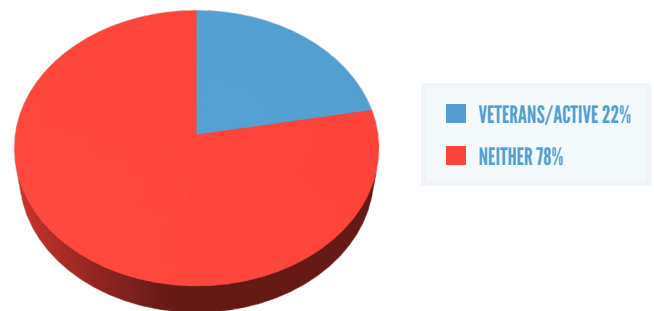
OUTREACH BREAKDOWN

Returning VITA clients totaled 72% of all referrals, proving just how important the program is to our community.



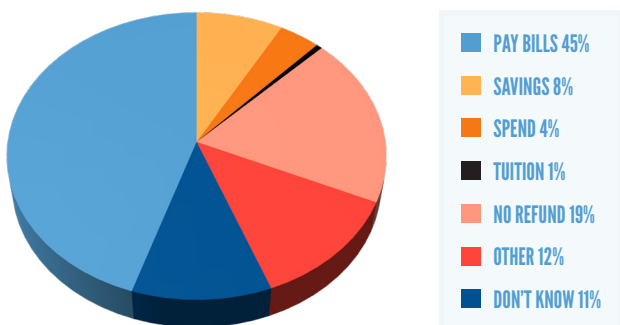
MILITARY SERVICE

UWWF is proud to support veterans and active duty military. Among clients served, they make up 22%.



REFUND PLANS

Nearly half of VITA clients plan to use their refund to pay bills, and 8% of taxpayers plan to put that money into savings.



EMPLOYMENT STATUS

Half of VITA clients work full-time jobs to support their family. And additional 15% have part-time jobs.

