Unexpected challenges can happen to anyone at any time. When problems arise,
Crisis Text Line connects you with a trained Crisis Counselor to help move you from a hot, crisis support by text.

Text GULF to 741741

Free, 24/7, confidential crisis support by text

Visit crisistextline.org to learn more.
To make corrections or additions contact:
United Way 211 Northwest Florida at resources@uwwf.org

Published in cooperation with
United Way 211 Northwest Florida (editing/production)
Escambia County Sheriff’s Office
Santa Rosa County Emergency Management
Opening Doors Northwest Florida
The Street Survival Guide may be copied, printed and
distributed to assist any homeless or other person in need.
We ask only that it be distributed with credits cited above
and free of charge. The materials presented in this guide
are for informational purposes only and do not represent
endorsement of any agency or service.
To order additional copies call 850-439-3009.

Opening Doors Northwest Florida, Inc.
(formerly EscaRosa Coalition on the Homeless) is a
collaborative and coordinated effort to end homelessness in the region to include Santa Rosa and Escambia
County. They will assess, assist and assign people to
vital housing resources. Their services include street
outreach, housing navigation and care coordination.
For Homeless Services please call 850-439-3009.

GENERAL LEGEND
Please see section heading for additional legends

(M) Monday (T) Tuesday
(W) Wednesday (Th) Thursday
(F) Friday (S) Saturday
(Su) Sunday
TY Phone numbers to assist the hearing impaired

For seasonal listings or specialized information contact:
United Way of West Florida (UWWF) 211 Northwest Florida
for Escambia or Santa Rosa County listings
at 2-1-1 or 855-420-8689
Health care ................................................................. 14-15
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COMMUNITY INFORMATION

ABUSE
Children, Disabled & Elderly ........................................ 1-800-962-2873
Favor House of North West Florida
   Domestic Violence Intervention .................................. 434-1177
   2001 W Blount St, Pensacola, M-F 8:30-5
   Domestic Violence Shelter
   Escambia .......................................................... 434-6600
   Santa Rosa .................................................. 994-3560
   Gulf Coast Kids House ........................................ 1-850-595-5800
   Santa Rosa Kids House ........................................ 1-850-623-1112
   National Domestic Violence .................................. 1-800-799-7233
   TTY .......................................................... 1-800-787-3224

AGING SERVICES FOR AGES 60+
Council on Aging of West Florida
   875 Royce St, Pensacola M-F 8-5 ............................ 432-1475
   NWFL Area Agency on Aging ................................ 494-7100
   5090 Commerce Park Circle, Pensacola M-F 8-5
   Elder Helpline (Aging & Disability Resource Center)
   NWFL Toll-free ............................................... 1-866-531-8011
   Statewide Toll-free ........................................... 1-800-963-5337

AIDS & HIV ASSISTANCE
AIDS Healthcare Foundation ....................................... 470-8071
   4300 Bayou Blvd, Ste 17 D M-F 8-5
   A.D.A.P. (AIDS Drug Assistance Program) ............. 595-6767
   By appointment only
   Department of Health, Escambia ......................... 595-6500x 1506
   1295 W Fairfield Dr, Pensacola
   OASIS Florida ................................................ 429-7551
   25 E Wright St, Pns, M-F 9-6, free testing
   S.H.A.P.E. Program of Lakeview ......................... 595-0176
   1924 N Palafox, Pensacola
   Call for an appt. M-F 8-5

ALCOHOL & DRUGS (See Substance Abuse)
BLIND SERVICES (see Disability-Blind)

CHILD CARE – Escambia and Santa Rosa County
Early Learning Coalition
To apply for subsidized child care services
   Pensacola .................................................. 332-6775
   1720 W Fairfield Dr, Suite 100/400,
   M-Th 7:30-5:00, F 7:30-11:30
   Milton ...................................................... 983-5313
   6460 Justice Ave, Milton, M-Th 8-5, F 8-12
   Gulf Breeze ............................................... 916-5422
   3188 Gulf Breeze Pkwy, Gulf Breeze, M 8-3, T-Th 8-4, F 8-12
CHILD SUPPORT
Child Support Enforcement ................................. 850-488-5437
2205 La Vista Ave, Ste B, Pens .............................. 494-5615
www.myflorida.com/dor/childsupport

CLOTHING (not all are free services)

Escambia County
Alpha Center, Inc. (appts only) ................................. 479-4391
6004 Pernella Rd, Pensacola, M-W 9-4
Maternity, infant, and toddler clothing
Myrtle Grove Baptist Church ........................................ 455-7389
5920 Lillian Hwy, T 9-11
Samaritan Hands .................................................. 438-8907
511 Tarragona St, T-Th 9-11:30
Waterfront Rescue Mission ...................................... 438-1462
2125 W Fairfield Dr, flood & fire victims, referral required

Santa Rosa County
Ferris Hill Baptist Church ......................................... 623-3500
6848 Chaffin St, Milton, T 9-noon
First Baptist Church of Bagdad ................................. 623-8897
4529 Forsythe St, 1st & 3rd Thursday each month, 9-12pm
Helping Hands ....................................................... 981-0933
Midway: 5307 Gulf Breeze Pkwy, M-S 9-6
Milton: 5879 Stewart St, Milton, T – S 9:30-5
Pace: 4666 Hwy 90, Pace, M-S 9-6
Interfaith Ministries (appts only) ............................... 934-8385
4435 Gulf Breeze T, W, Th 9-11:30
Milton First Assembly of God ................................. 623-2854
6163 Dogwood Dr, Milton, 1st F 9-10
Waterfront Rescue Mission ...................................... 623-3838
4467 Avalon Blvd, Milton; fire victims only
We Care (by appt only) ........................................... 939-1005
Navarre residents only, M-F 10-2

DENTAL CARE
Community Health North West Florida
Main Dental Clinic .................................................. 912-8880
1295 W Fairfield Drive, M-F 7:30-4, call
Cantonment Dental .................................................. 780-0111
Pediatric Dental, call for appt
470 S Hwy 29; M 7:30am - 5pm, T-Th 7:30-4, F 7:30am - 1pm
Florida Department of Health, Santa Rosa-Dental
Children only (4-21 years old)
5527 Stewart St, Milton, M-F 7-4 ............................... 564-2248
2840 Gulf Breeze Pkwy, Gulf Breeze, M-F 8-4 .......................... 203-6255
Health and Hope Clinic ........................................... 479-4456
1718 E Olive Rd, M-F 8:30am - 1pm; T, Th 8am - 8pm
Must call for appointment
Pensacola State College Dental Hygiene .................. 484-2236
5555 W Hwy 98, Bldg 3100
Varies based on semester, call for information
DEPARTMENT OF CHILDREN & FAMILIES
ACCESS Florida ......................................................... 850-300-4323
33 Brent Lane, Suite 103, Pensacola, M-F 7-6
Apply online: www.myflorida.com/accessflorida

DISABILITY-ADVOCACY
Disability Rights Florida
Toll Free .......................................................... 1-800-342-0823
TDD .......................................................... 1-800-346-4127
Disability Resource Center (CIL) .................. 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30

DISABILITY-BLIND SERVICES
Bureau of Braille and Talking Books Library
Toll Free .......................................................... 1 800-226-6075
Disability Resource Center (CIL) .................. 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30
Florida Division of Blind Services ................. 484-5122
600 University Office Blvd Bld 4, Pensacola, M-F 8-5
Independence for the Blind of West Florida .......... 477-2663
3107 N Davis Hwy, Pensacola, M-F 8-5

DISABILITY-DEVELOPMENTAL DISABILITIES
Agency for Persons with Disabilities (APD) .................. 595-8351
160 West Government St, Suite 412 Pns, M-F 8-5
Area Agency on Aging, Inc ........................................ 494-7100
The Arc Gateway - Escambia .................. 434-2638
3932 N 10th Ave, Pensacola
ARC Emerald Coast- Santa Rosa .................. 623-9320
6225 Dixie Rd, Milton, M-F 7-3
Autism Pensacola ............................................. 434-7117
Center for Autism & Related Disabilities ........... 866-863-0138
Capstone Adaptive Learning and Therapy ............. 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Early Steps (Ages 0-3 years) .................. 337-9547
5045 Carpenter Creek Rd, Pns

DISABILITY-INFORMATION & REFERRAL
Area Agency on Aging, Inc ........................................ 494-7100
Capstone Adaptive Learning and Therapy ............. 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Disability Resource Center (CIL) .................. 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30
Early Steps ...................................................... 377-9547
Identification and diagnostics, ages 0-3 years
FDLRS/Child Find ............................................. 469-5423
Identification and evaluation, ages 3-21 years
Southeast ADA Center V/TTY .................. 404-541-9001

DISABILITY– MEDICAL EQUIPMENT
Disability Resource Center (CIL) .................. 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30
Florida Alliance of Assistive Services & Technology
(FAAST) ......................................................... 595-5566 x 13
Florida Telecommunication Relay V/TTY .................. 595-5566
3600 N Pace Blvd, Pensacola, M-F 8:4-30

Goodwill Medical Equipment ........................................ 434-0032
1715 E Olive Rd, Pensacola, M-F 8-2
2 E 9 Mile Rd, Pensacola, M-F 8-2
4325 Woodbine Rd, Pace, M-F 8-2

DISABILITY-PHYSICAL DISABILITY SERVICES
Capstone Adaptive Learning and Therapy .................... 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Disability Resource Center (CIL) ............................. 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30
Epilepsy Alliance Florida ............................................. 433-1395
105 E Gregory St, Suite C Pns, M-F 8:30-3
Those with epilepsy/seizure disorders

FDLRS/Child Find ..................................................... 469-5423
Developmental screening, ages 3-21 years

EDUCATION
Adult Education, GED .............................................. 983-5710
ABE, ESOL, 5332 Berryhill Rd, Milton

Boys and Girls Club .................................................. 438-0996
After school & summer care, leadership, education

Community Action ..................................................... 438-4021

Community Action Head Start .................................... 308-7165
710 N "C" St, Pensacola M--F 8-4

Educational Opportunity Center (PSC) ......................... 484-1961
Free services provided to assist with enrolling in college including, e.g.,
Admissions, Financial Aid, Educational and Career Planning, M-F 7:30-4

English for Speakers of Other Languages (ESOL)

Pensacola High School ............................................. 595-1500
500 W Maxwell St, Pensacola, No paperwork needed

Pensacola State College Adult Ed ............................... 484-2120
Bldg 11 Rm 1108, Immigration paperwork needed

Pine Forest High School ............................................. 941-6150
2500 Longleaf Dr, No paperwork needed

FDLRS/Parent Services ............................................. 469-5423
Serves parents of special needs school aged children

George Stone Technical College .................................. 941-6200

Homeless Student Services ....................................... 595-6915 x 267
Provides services to families with school age children
for up to a year after they are homeless

Learn to Read NW Florida (adults) ............................ 449-6771
1720 W Fairfield Dr, Suite 315, Pns

Migrant Education Assistance ................................. 595-6915
2005 N 6th Avenue, M-F 7-5

Pensacola State College Post Secondary Education/Adult Basic
Ed .............................................................. 484-4455
Milton Campus, 5988 Hwy 90 W, Bldg 4200

Smart Horizons .................................................. 800-261-6248

Voluntary Pre-Kindergarten ..................................... 607-8556
Early Learning Coalition, 4 year olds

Workforce Innovation & Opportunity Act (Youth) .......... 941-6200
Youth 16-22 w/o GED / HS Diploma
EMPLOYMENT—DAY LABOR LOCATIONS

Action Labor ................................................................. 432-6034
2226 N Palafox St, Pns

Labor Finders .............................................................. 455-0077
4227 A N Davis Hwy Pns, M-F 6am-6pm, Sa 6-9am

People Ready .............................................................. 455-9390
707 E Cervantes St, Ste. A, M-F 5:30am-6pm, Sa 6am-9pm

Pacesetter Personnel Service ........................................... 432-1818
3300 N Pace Blvd, Ste. 100, Pns

EMPLOYMENT—RELATED PROGRAMS

AMIKids Workforce Development
Youth ages 18-24, Email: kwilliams@amikids.org

Capstone Transitional Center ............................................ 432-1596
2600 W Fairfield Dr, M-Th 7:30-5; F 7:30-3:30
Serves those with developmental disabilities

CareerSource Escarosa
Pensacola - 6913 N 9th Ave........................................... 607-8700
Milton - 5725 Hwy 90.................................................. 983-5325
Century - 7995 N Century Blvd................................. 366-4164

Community Action ....................................................... 308-1472

Goodwill Gulf Coast (appt only) ....................................... 434-0032
1715 E Olive Rd, Pensacola, M-F 8-2
Financial Literacy classes, Notary Services

Global Connections to Employment ................................ 595-1330
1221 W Lakeview Ave, Pensacola M-F 8:5 (walk in or appt)

M & A Community Outreach ......................................... 429-1755

Wage and Hour (U.S. Dept Labor) ......................... 1 866-487-9243

FORECLOSURE

United Ministries ....................................................... 433-2333
M-Th 9-11:30, Primarily Families w/ children
apply online at www.united-ministries.com

Community Action Program (Mortgage) ....................... 308-1472
Escambia, Call 24/7 appt line

FINANCIAL ASSISTANCE—DISASTER

American Red Cross of Northwest Florida
(emergency assistance after house fire, flood, hurricane)
9111 Sturdevant St, Ste A, Pns ................................. 800-733-2767

FINANCIAL ASSISTANCE—MEDICINE

Area Agency on Aging, Inc ............................................ 494-7100

Catholic Charities (life-sustaining only) ......................... 436-6425
Escambia, Santa Rosa (when funding available)
Call M @ 9 until appts filled. Office M-F 8 - 4

Epilepsy Alliance Florida ............................................. 433-1395
105 E Gregory St, Suite C Pns, M-F 8:30-3
Escambia and Santa Rosa; Epilepsy related medications

Florida RX Discount Card ............................................ 877-321-6755

Salvation Army
Escambia, M 8:30.................................................... 432-1501 x1 or x0
Santa Rosa, M 9:00-9:30 ............................................... 623-4099

Call agencies for appointments, no walk-ins.
HOW TO REQUEST FINANCIAL ASSISTANCE FROM THIS AGENCY LIST

1. Check first to see if they serve your county.
2. Check times to call—most are early morning.
3. CALL agencies, NO walk-in service available.
4. Continue to redial until you either speak to a staff member or you reach the agency’s answering machine.

Things to Remember:

1. Agencies will screen calls to verify eligibility
2. Most agencies serve only once per year or per lifetime
3. 211 has up-to-date information on documentation required, eligibility, hours of operation, etc.

FINANCIAL ASSISTANCE—RENT

Call agencies for appointments, no walk-ins

Catholic Charities ................................................................. 436-6425
Escambia and Santa Rosa, M 9 until appts filled

Community Action Program .................................................. 308-1472
Escambia, Call 24/7 appt line

Interfaith Ministries (by appt) ............................................. 934-8385
Santa Rosa, T, W, Th 9-11:30

Opening Doors of NWFL, Inc. ............................................ 439-3009
Rent deposit, Utility Deposit, Rent with Eviction Notice
Apply online at https://openingdoorsnwfl.org/contact
Office: 1020 N New Warrington Rd, M-Th 8-11:30am, 1-3pm

Tender Hearts, Caring Hands .............................................. 473-4466
Escambia and Santa Rosa, M-F 8-12

United Ministries .............................................................. 433-2333
Escambia and Santa Rosa, Call M-Th 9-11:30,
Primarily families w/ dependent children
apply online: www.united-ministries.com

We Care ............................................................................. 939-1005
Navarre Residents Only, M - F 9:30-11:00

FINANCIAL ASSISTANCE—UTILITIES

Call agencies for appointments, no walk-ins

Area Agency on Aging ......................................................... 494-7100
Escambia, Must be 60 or older, M-F 8-5

Catholic Charities ............................................................... 436-6425
Escambia and Santa Rosa, M 9 until appts filled

Community Action Program (Elec/Gas) ......................... 308-1472
Escambia, Call 24/7 appt line

Community Action Program (Water) .............................. 308-1472
Escambia, Call 24/7 appt line
FINANCIAL ASSISTANCE—UTILITIES (cont.)

Call agencies for appointments, no walk-ins

Interfaith Ministries (by appt) ............................................. 934-8385
Santa Rosa, T, W, Th 9-11:30

Opening Doors of NWFL, Inc. ............................................. 439-3009
Rent deposit, Utility Deposit, Rent with Eviction Notice
Apply online at https://openingdoorsnwfl.org/contact
Office: 1020 N New Warrington Rd, M-Th 8-11:30am, 1-3pm

Salvation Army
Escambia, M 8:30 ............................................................. 432-1501 x1 or x0
Santa Rosa, M 9-11 ............................................................ 623-4099

Samaritan Hands Ministry ............................................. 438-8907
Escambia, T-Th 9-11:30

Tender Hearts, Caring Hands ............................................. 473-4466
Escambia and Santa Rosa, M-F 8-12

Tri-County Community Council ............................................. 981-0036
Santa Rosa, M 8:30-4:30

United Ministries ............................................................... 433-2333
Escambia and Santa Rosa, Call M-Th 9-11:30, Primarily families w/ dependent children
apply online: www.united-ministries.com

We Care Ministries ............................................................. 939-1005
Navarre residents only, M-F 10-2

FOOD—BULK (FOOD PANTRIES)

Call first for availability & required documentation.

Escambia County

Brownsville Assembly of God ............................................. 430-2100
3100 W Desoto St, Walk In, W 8-9:30am, S 10:30–12pm

E-Comfort/Epps Christian Center ........................................ 572-5761
2300 N Place Blvd, Walk In, Tues, Thurs 7am-2pm

Myrtle Grove Baptist Church ............................................. 455-7389
5920 Lillian Hwy, T 9-11

Myrtle Grove United Methodist ............................................. walk-in
1030 N 57th Ave, T 2pm, Serve 40 clients

Pensacola Caring Hearts ..................................................... 375-1838
2105 Gregory St, W 9:00am, Homeless take away W 3pm

Salvation Army ................................................................. 432-1501 x1 or x0
Homeless and those awaiting food stamp approval
Mon-Fri 1:00pm - 3:00pm, call first

Samaritan Hands ............................................................... 438-8907
511 Tarragona St, T-Th 9-11:30

St. Joseph Caring & Sharing ............................................. walk-in
140 W Government St, T 10-11am

St. Vincent de Paul Society
5200 Saufley Field Rd ...................................................... 457-3833
T, Th 10-12: appt only
2200 W Desoto St ......................................................... 434-6615
walk-in every 60 days, and application, T 10-12

Tender Hearts, Caring Hands ............................................. 473-4466
Olive Rd Campus: 1836 E Olive Rd, M-F 8-12
Warrington Campus: 103 W Winthrop Ave, M 11-1

Warrington Emergency Aid Center .................................... 637-7017
4 W Sunset Ave, M-F 9-1, 32506/32507 proof of residence
### Santa Rosa County

<table>
<thead>
<tr>
<th>Ministry</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACTS Ministries</td>
<td>939-0037</td>
</tr>
<tr>
<td>Christ United Methodist Church</td>
<td>623-8820</td>
</tr>
<tr>
<td>5983 Dogwood St Milton, M 9-11</td>
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</tr>
<tr>
<td>Ferris Hill Baptist Church</td>
<td>623-3500</td>
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<tr>
<td>6848 Chaffin St, Milton, T 9-until</td>
<td></td>
</tr>
<tr>
<td>First Baptist Church</td>
<td>623-3122</td>
</tr>
<tr>
<td>6797 Caroline St, Milton, Call for availability</td>
<td></td>
</tr>
<tr>
<td>First Baptist Church of Bagdad</td>
<td>623-8897</td>
</tr>
<tr>
<td>4529 Forsythe St, 3rd Saturday each month, 9-11</td>
<td></td>
</tr>
<tr>
<td>First United Methodist Church</td>
<td>623-6683</td>
</tr>
<tr>
<td>6819 Berryhill St, Milton, Th 8-10am, First 20 people</td>
<td></td>
</tr>
<tr>
<td>Interfaith Ministries</td>
<td>934-1688</td>
</tr>
<tr>
<td>Santa Rosa,(call for appt) M-S 10-4</td>
<td></td>
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<tr>
<td>Margaret Street Church of Christ</td>
<td>623-8191</td>
</tr>
<tr>
<td>6745 Margaret St Milton, 2nd Th 2:30</td>
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</tr>
<tr>
<td>Navarre First Assembly of God</td>
<td>939-3333</td>
</tr>
<tr>
<td>9594 Navarre Pkwy, M- Th 8:30 - 3:00; F 8:30-12</td>
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<tr>
<td>Olivet Baptist Church</td>
<td>623-2780</td>
</tr>
<tr>
<td>5240 Dogwood Dr, Milton, Last Sat 9-11:30am</td>
<td></td>
</tr>
<tr>
<td>Salvation Army</td>
<td>623-4099</td>
</tr>
<tr>
<td>M 9-11am; call for appointment</td>
<td></td>
</tr>
<tr>
<td>St. Ann Catholic Church</td>
<td>932-2859</td>
</tr>
<tr>
<td>100 Daniel St, Gulf Breeze, M-F 9-11, 1-4:30pm</td>
<td></td>
</tr>
<tr>
<td>St. Rose of Lima Catholic Church</td>
<td>623-3600</td>
</tr>
<tr>
<td>6451 Park Ave, M-Th 8:30—11:30am, Once per 30 days</td>
<td></td>
</tr>
<tr>
<td>We Care Ministries (by appt only)</td>
<td>939-1005</td>
</tr>
<tr>
<td>Navarre residents only, M-F 10-2</td>
<td></td>
</tr>
<tr>
<td>Woodbine United Methodist</td>
<td>995-0007</td>
</tr>
<tr>
<td>5200 Woodbine Rd, Pace, 3rd W 9:30-12</td>
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</tbody>
</table>

### FOOD-SERVED MEALS

<table>
<thead>
<tr>
<th>Ministry</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alfred Washburn Center</td>
<td>637-1654</td>
</tr>
<tr>
<td>31 Murphy Ln, Pns M, W-S 8:30-1</td>
<td></td>
</tr>
<tr>
<td>Bright Bridge Ministry</td>
<td>walk-in</td>
</tr>
<tr>
<td>2600 W Strong St Pns; M-Fri 10am</td>
<td></td>
</tr>
<tr>
<td>Council on Aging of West Florida</td>
<td>432-1475</td>
</tr>
</tbody>
</table>

#### Senior Dining Sites

Numerous meals sites in Escambia & Santa Rosa
Serving hot, grab and go noon time meals, M-F. Must be 60+ or spouse of someone 60+. Call COA to apply & make reservations. No income restriction, Donation of $2 is suggested but not required.

<table>
<thead>
<tr>
<th>Ministry</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>E-Comfort/Epps Christian Center</td>
<td>572-5761</td>
</tr>
<tr>
<td>2300 N Pace Blvd, Walk In, Mon - Fri 6am-7:30am</td>
<td></td>
</tr>
<tr>
<td>First United Methodist Church</td>
<td>walk-in</td>
</tr>
<tr>
<td>6 E Wright St, Pns, M, Th 11-12</td>
<td></td>
</tr>
<tr>
<td>Helping Hands That Bridge The Gap</td>
<td>494-1603</td>
</tr>
<tr>
<td>T 8:30am sack lunch served at Brentwood Park</td>
<td></td>
</tr>
<tr>
<td>St. Joseph's Soup Kitchen</td>
<td>walk-in</td>
</tr>
<tr>
<td>140 W Government St, Pns, T 10</td>
<td></td>
</tr>
<tr>
<td>Waterfront Rescue Mission</td>
<td>436-7868</td>
</tr>
<tr>
<td>348 W Herman St, Pns, M-F 11:30am</td>
<td></td>
</tr>
</tbody>
</table>
FOOD STAMPS
Florida Department of Children & Families
ACCESS Florida-Food Stamps ...........................................850-300-4323
33 Brent Lane, Pensacola, M-F 7-6
Apply Online: www.myflorida.com/accessflorida

FOOD-TAKE AWAY MEALS
Alfred Washburn Center..............................................637-1654
31 Murphy Lane, Pensacola, M, W-S 8:30-1
Loaves and Fishes.........................................................walk in
257 E Lee St, S 11:30am, Bfst: M-F 7am

FURNITURE (Not all are free services)
Community Care Center-Waterfront Rescue Mission
Only for fire & flood victims, call for more information
2125 W Fairfield Dr, Pensacola ......................................438-1462
4467 Avalon Blvd, Milton .............................................623-3838
Helping Hand Mission ..............................................981-0933

GLASSES
Lions Club Eye Clinic (Escambia) ..................438-8989
1125 W Hayes St, Suite B, Pensacola, M-Th 9-2

HEALTH CARE
Baptist Health Care ..............................................434-4011
Baptist Speech Center ..............................................434-4957

Community Health Northwest Florida

Escambia County

12th Avenue Pediatrics .................................471-0508
2510 N 12th Ave, M 7:30-5, T-TH 7:30-4:30, F 7:30-1

Airport Pediatrics .............................................478-1244
5868 Creek Station Dr., M-TH 7:30-5, F 7:30-12:30

CA Weis Wellness Cottage ..............................912-6006
2701 N Q St M - F 7:30-4:00, Children only, appt

Cantonment Adult and Family ..................937-4004
748 N Hwy 29, M-F 8-4:30, Adult and Family Care

Cantonment Pediatric Care ..........................780-0111
470 S Hwy 29, M 7:30-5, T-TH 7:30-4:30, F 7:30-1

Century Adult and Family Clinic ...............724-4064
6021Industrial Blvd, Century M-F 8-4:30

Century Pediatrics .............................................724-4054
501 Church St, Century M,T,W 8-5:30, Th 8-5, F 8-12pm

Homeless Health Care at Waterfront ............332-5900
350 W Herman St, Pensacola M-F 7:30-4

Jordan Street Walk In and Primary Care ........444-9449
M-F 8am-5pm, S, Su 8-5pm (Call for Information)

Lakeview Adult Clinic .................................469-3890
1221 W Lakeview Ave, M-F 8-5

Lakeview Pediatric Clinic .........................429-6993
1221 W Lakeview Ave, M-Th 7:30am-5pm, F 7:30am-12pm
Main (Jackson Street) Clinic ............................................. 436-4630
2315 W Jackson St, Pns, M-F 8am-5pm

Pediatric Convenient Care ............................................. 760-0669
5375 N 9th Ave, M-F 8am-8pm, S-Su 8-6

Trinity Pediatrics ......................................................... 941-7841
5375 N 9th Ave, M-F 8-4:30pm

Women's Health Care ..................................................... 435-4352
5855 Creek Station Dr M–F 7:30-4:30, appt

Santa Rosa County

Hwy 90 Pediatrics .......................................................... 304-0390
4435 Hwy 90, Pace, M-Th 8-5, F 8-12pm

Milton Adult Care .......................................................... 981-9433
6671 Caroline St, Milton, M-F 8-5

Epilepsy Alliance Florida .................................................. 433-1395
105 E Gregory St, Suite C Pns, M-F 8-30-3
Those with epilepsy/seizure disorders

Florida Department of Health, Escambia County

Family Planning ............................................................. 595-6500
Healthy Start ................................................................. 595-6641
Immunizations .............................................................. 595-6554
STD Clinic .................................................................... 595-6500
WIC .................................................................................. 595-6670

Florida Department of Health, Santa Rosa County

Milton - 5527 Stewart St ................................................. 983-5200
WIC .............................................................................. 983-5250
Gulf Breeze - 5840 Gulf Breeze Pkwy ............................ 934-4074

Good Samaritan Clinic ..................................................... 934-0064
Santa Rosa: 4435 Gulf Breeze Pkwy, FREE FOR NO INSURANCE
Screening T 9-1, W 1-5, Th 1-5, Call for appt

Health and Hope Clinic .................................................... 479-4456
1718 E Olive Rd, M-F 8:30am - 1pm; T, Th 5pm - 8pm
Must call for appointment

HOUSING

Escambia Area Housing Commission ................................. 438-8561
1920 W Garden St, Pensacola, M-F 8 to 5
Applications accepted 15-25th each month, 9-11, 2-4
Photo ID and SS Card for all in household

Escambia County Section 8 Vouchers ................................. 858-0350
420 W Chase St, Pensacola, M-Th 7-6
Call on 2nd Wed each month at 8 am
Elderly (62+)/disabled call 2nd Thursday at 8 am

Habitat for Humanity ....................................................... 434-5456
300 W Leonard St, Pensacola, M-F 8-4

Milton Housing Authority .................................................. 623-8216
5668 Byrom St, Milton, M-Th 8:30-11:30am, 1:30-4:30pm

Santa Rosa County Housing Program .............................. 981-7076
1st time homebuyer and rehab assistance for low income home
owners.
651 Old Bagdad Hwy, Suite 201, Milton M-F 7:30-4
www.santarosa.fl.gov/housing

Santa Rosa Section 8 Vouchers ......................................... 623-8216
5668 Byrom Street, Milton M-Th 8:30-11:30am, 1:30-5

USDA Rural Development Office ..................................... 587-5404 or 675-6696
Assist low income families in home purchase
IDENTIFICATION (services are NOT free)

Department of Highway Safety and Motor Vehicles

Escambia ........................................ 438-6500 x3252
6451 N W St, Marcus Pointe, M-F 8-4:30
6440 Hwy 95-A N, Ste A, Molino, M-F 8-4:30
213 Palafox Place, PNS, M-F 8-4:30
4051 Barrancas Ave., Ste A, Warrington, M-F 8-4:30

Santa Rosa ........................................983-1800
5841 Gulf Breeze Pkwy, Midway, M-F 8-4:30
6495 Caroline St, Milton, M-F 8-4:30
4487 Chumuckla Hwy, Pace, M-F 8-4:30
5259 Booker Ln, Jay, M-F 8-4:30

Florida Department of Health, Escambia 595-6500
1295 W Fairfield Dr (birth certificates)

Florida Department of Health, Santa Rosa 983-5200
5527 Stewart St. (birth certificates)

Escambia County Tax Collector .................................. 438-6500
Pensacola:
6451 N "W" St M-F 8:30-3:30
213 Palafox Pl, M-F 8:30-4:30
4051 Barrancas Ave, Ste A M-F 8:30-4:30
Molino:
6440 Hwy 95A N Ste A M-F 8:30 - 4:30

Santa Rosa County Tax Collector ..................................983-1800
6495 Caroline St, Milton M-F 8-4:30
5841 Gulf Breeze Pkwy, Gulf Breeze M-F 8-4:30
5259 Booker Ln, Jay, M-F 8-4:30
4487 Chumuckla Hwy, Pace, M-F 8-4:30

Social Security Office ......................................... 1-877-505-4550
411 W Garden St, Pns

IMMIGRATION & REFUGEE ASSISTANCE

Catholic Charities ........................................... 436-6420
1815 N 6th Ave, Pns 32503 (walk-ins on W 8-11)

Language Bank ............................................. 494-7899

Emerald Coast Legal Aid ...................................... 432-2336
226 S Palafox St, floor 10 Pns, M-Th 8:30-5:30

INFORMATION & REFERRAL

Opening Doors of NWFL, Inc .................................. 439-3009
Coordinated Centralized Assessment Screening

CDAC Behavioral Healthcare .................................. 434-2724
Substance Abuse I & R www.cdac.info

Early Learning Coalition

Escambia County Child Care Referral 595-5915
Santa Rosa County Child Care Referral 983-5313

Pensacola Dream Center ...................................... 607-0453

United Way 2-1-1 Northwest Florida 2-1-1 or 855-420-8689

INMATE RELEASE ASSISTANCE

Master’s Touch Outreach (Ex sex offender) 982-1655

Pride Enterprises ........................................... 866-528-2175
M-F 7-4 www.pride-enterprises.org

Re-Entry Alliance Pensacola (REAP) 332-6677
Food, Clothing, Shelter, 1001 W Blount St M-F 8am-4pm
LAUNDRY
Alfred Washburn Center .................................................. 637-1654
31 Murphy Ln, Pensacola, M, W-S 8:30-1

LEGAL ASSISTANCE
American Civil Liberties Union Hotline ......................... 212-549-2500
Emerald Coast Legal Aid ................................................. 432-2336
226 S Palafox St, floor 10 Pns, M-Th 8:30-5:30
Civil cases, domestic violence, elderly, family law, foreclosures, real estate, immigration

Guardian Ad Litem (Child Advocacy)
Escambia ........................................................................... 595-3728
North Santa Rosa .............................................................. 981-3227
South Santa Rosa .............................................................. 916-5429

Legal Services of North Florida ........................................... 432-8222
1741 N Palafox St, M-Th 8:30-5:15, Call or Walk In Assistance to low income, veterans, homeless and Independent youth: Civil issues including landlord-tenant, limited bankruptcy, federal income tax disputes, consumer issues, foreclosures, military/veteran legal assistance, domestic violence, sexual violence, and title clearing.

LIBRARIES

Escambia County
Pensacola State College Library
Main Campus ................................................................. 484-2001
1000 College Blvd, Bld. 20, Pns
Warrington Campus ...................................................... 484-2001
5555 US-98, Bldg. 3500, Pns

University of West Florida Library ................................. 474-2414
11000 University Pkwy Bldg.32, Pensacola

West Florida Public Libraries
Century Library ............................................................... 256-6217
7991 N Century Blvd, T-F 10-7, S 10-4

Genealogy Branch ......................................................... 494-7373
5740 N 9th Ave, T-F 10-7, S 10-4

Molino Branch ................................................................ 435-1760
6450-A Hwy 95A N, M-F 10-7, S 10-4

Pensacola Library ........................................................... 436-5060
239 N Spring St, M-F 10-7, S 10-4

Southwest Branch ......................................................... 453-7780
12248 Gulf Beach Hwy, M-F 10-7, S 10-4

Tryon Branch .................................................................. 471-6980
1200 Langley Ave, M-F 10-7, S 10-4

Westside Library ............................................................ 595-1047
1301 W Gregory St, M-F 10-7

Santa Rosa County
All libraries in Santa Rosa County call ......................... 981-7323

Gulf Breeze Library .......................................................... 470-3600
1060 Shoreline Dr, Gulf Breeze, M-F 9-4, S 9-2

Jay Library ...................................................................... 5259 Booker Ln, Jay, M-F 9-4, S 9-2

Milton Library ................................................................. 5547 Alabama St, Milton, M-F 9-4, S 9-2

Navarre Library .............................................................. 8484 James M. Harvell Rd, Navarre, M-F 9-4, S 9-2

Pace Library .................................................................... 4750 Pace Patriot Blvd, Pace, M-F 9-4, S 9-2
### MEDICAID
- **ACCESS Florida-Medicaid** .......................... 850-300-4323
  - [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)
- **KidCare Program (State of Florida)** ............. 1 888-540-5437
  - Low cost health insurance for children ages 0-18
  - Online application: [www.floridakidcare.org](http://www.floridakidcare.org)
- **WellCare** ........................................... 1 833-444-9088

### MENTAL HEALTH SERVICES—ADULTS
- **Avalon Center** ............................... 437-8900
  - (call for appointment), Milton, M-F 8-5
- **Faith and Hope Counseling** .................. 471-3430
  - 9999 Chemstrand Rd, Pensacola M-Th 8:30-4:30
- **Florida Therapy Services** .................. 1 877-234-5351
- **Lakeview Center** ......................... 469-3500
  - 1221 W Lakeview Ave, Pensacola, M-F 8-5
- **M & A Community Outreach** ................. 429-1755
- **The Pavilion** .................................. 494-5000
  - 8383 N Davis Hwy, Pensacola

### MENTAL HEALTH SERVICES—CHILDREN
- **Children’s Home Society:**
  - **Ashley Offerdahl Counseling Program**
    - **Pensacola** - 1300 N Palafox St .................. 266-2704
    - **Milton** - 6480 Hwy 90 Ste C .................... 266-2704
  - **Lakeview Center** .......................... 469-3500
  - 1221 W Lakeview Ave, Pensacola
  - **Lutheran Services of Florida** ............ 453-2772
  - 4610 W Fairfield Dr

### MENTAL HEALTH SERVICES—EMERGENCIES
- **Baptist Hospital ER** ......................... 434-4011
  - 1000 W Moreno St, Pensacola
- **Gulf Breeze Hospital ER** .................... 934-2000
  - 1110 Gulf Breeze Pkwy, Gulf Breeze
- **Jay Hospital ER** .......................... 675-8000
  - 14114 Alabama St, Jay
- **Lakeview Acute Care Unit** ............... 469-3500
- **Lakeview Mobile Response Team** .......... 866-517-7766
- **Navarre Hospital ER** ...................... 939-4888
  - 8888 Navarre Pkwy, Navarre
- **Santa Rosa Medical Center ER**
  - **Milton** ........................................ 626-7762
  - **Pace** ......................................... 983-4486
- **West Florida Regional Medical Center ER** 494-3737
  - 8383 N Davis Hwy, Pensacola

### MENTAL HEALTH SERVICES—RESIDENTIAL
- **Lakeview Center** .......................... 469-3500
  - 1221 W Lakeview Ave, Pensacola
MILITARY ASSISTANCE (SEE VETERAN)

OUTREACH—HOMELESS

Opening Doors of NWFL, Inc. .......................................................... 439-3009
Birth certificates, IDs, employment, housing referrals,
mental health referrals, health care referrals
Apply online at https://openingdoorsnwfl.org/contact
Office: 1020 N New Warrington Rd, M-Th 8-11:30am, 1-3pm

Takin’ It to The Streets ................................................................. 530-2429
50 W Johnson Avenue.
Pickup at Brent Park Sun 1:15 and Waterfront pickup 1:30
Provides dinner, showers, hygiene, clothing, blankets,
praise/worship (Tarps/tents if available) Sun 2p 5p
www.ensleyfbc.org ................................................................. 476-2221

PARENTING NEEDS

Alpha Center .......................................................... 479-4391
M-W 9-4, Th-F 9-1
CDAC (Parenting classes) M-F 8-5 .............................................. 434-2724
Children’s Home Society ....................................................... 266-2700
Ashley Offerdahl Counseling, Pensacola, 1300 N Palafox St
Children’s Home Society Healthy Families
Pregnant women/infants 1-3 months
Escambia .......................................................... 266-2701
Santa Rosa .......................................................... 983-5486
Escambia Healthy Start (Prenatal to 3 years old) ................. 595-6641
FDLRS/Parent Services ......................................................... 469-5423
Parents of special needs children
Healthy Start Coalition of Santa Rosa County ................. 626-6751
5505 Stewart St Milton
Lutheran Services of Florida (ages 10-17 yrs) ................. 453-2772
Pensacola – 4610 W. Fairfield Dr
WIC
(food & nutrition for pregnant mothers or mothers with children under 5
www.doh.state.fl.us/family/wic/)
Pensacola .......................................................... 595-6670
Milton .......................................................... 983-5250
Midway .......................................................... 934-4074

PREGNANCY COUNSELING

Alpha Center, Inc. (Appts only) ........................................... 479-4391
6004 Pernella Rd, Pensacola, M-W 9-4, Th-F 9-1
Catholic Charities Adoption Services ......................... 436-6411
1815 N 6th Avenue, Pensacola, adoption@cc.ptdiocese.org
Improved Pregnancy Outcome Program ...................... 595-6500 x2
1295 W Fairfield Dr, Pensacola
Life Options Clinic .......................................................... 983-2730
5775 Berryhill Rd, Milton, M-Th 10am-4pm
Planned Parenthood .......................................................... 1-800-230-7526
Safe Harbor Pregnancy Medical Center ................. 439-2511
2280 N 9th Ave, Pensacola, M-Th 9-5, T12-5, W 9-4, F 9-12
SHELTERS—ABUSED WOMEN and MEN
FavorHouse
  Escambia 24/7 .................................................. 434-6600
  Santa Rosa 24/7 .................................................. 626-5600

SHELTERS—FAMILIES with CHILDREN
Ferris Hill Baptist (Cold Weather ONLY) .................. 623-3500
  Santa Rosa: 5848 Chaffin Street, Temperature below 40
Heavenly Blessing ............................................. 341-5039
  1614 N “T” St, Pensacola, 24/7
Loaves and Fishes .............................................. 438-7616
  257 E Lee St, Pensacola

SHELTERS—MEN
City of Refuge .................................................... 981-0933 x7
  Milton, men ages 18-30
Heavenly Blessing ............................................. 341-5039
  1614 N “T” St, Pensacola, 24/7
Master’s Touch (ex offenders welcome) .................. 982-1655
Waterfront Rescue Mission .................................. 436-7868
  348 W Herman St, Pensacola, Check in 4-6pm
  ID required, check out 8am

SHELTERS—WOMEN
Heavenly Blessing ............................................. 341-5039
  1614 N “T” St, Pensacola, 24/7
Loaves and Fishes .............................................. 438-7616
  Pregnant women or women with children
Mary’s Shelter ................................................... 251-986-6200
  Pregnant women 19+, Elberta, AL

SHELTERS—YOUTH
Currie House (runaway teens) .............................. 453-2772
  4610 W Fairfield Dr, Pensacola
Children’s Home Society M-Power House ............... 266-2700
  Unaccompanied youth 16-21

SHOWERS
Alfred Washburn Center ....................................... 637-1654
  31 Murphy Ln, Pensacola, M,W,S 10-1

SOCIAL SECURITY
Social Security Office .......................................... 1 877-505-4550
  411 W Garden St, Pensacola, M,F 9-4
  Benefits and Supplemental Security Income (SSI)
  www.socialsecurity.gov

SUBSTANCE ABUSE SERVICES
Alanon / Alateen .................................................. 1-888-425-2666
  www.al-anon.org
Alcoholics Anonymous ......................................... 433-4191
  http://aapensacola.org/
The Marchman Act and Baker Act are two acts under Florida law which are intended to help people get the treatment or care they need.

- **The Baker Act** encourages voluntary admission for psychiatric care, but under certain criteria, a person can be involuntarily admitted for evaluation/psychiatric care if their welfare is at stake.

  **The Marchman Act** is intended to get treatment for those suffering from an addiction—going to treatment can be voluntary or involuntary depending on the circumstance. The Marchman Act is initiated through the court with a petition followed by a hearing.

**Friary** - Gulf Breeze ................................................................. 932-9375
**Lakeview Center** ................................................................. 469-3500
Pensacola and Century (Opiate Addiction)
**Pensacola Metro Treatment Center** ........................................... 968-3565
(Outpatient Methadone Program) 2420 S Hwy 29, Pns
**Narcotics Anonymous** ......................................................... 850-990-HOPE (4673)
Meeting schedule: www.pensacolana.org
**Teen Challenge** ................................................................. www.teenchallengepensacola.com
Men’s Program ................................................................. 453-4300
Women’s Program ............................................................... 453-4300
**Twelve Oaks** ........................................................................ 850-800-9363
2068 Healthcare Dr, Navarre
**Life Builder Recovery Program- Waterfront** ................................. 436-7868
348 W Herman St, Pns; 90 days; Call for cost

**TELEPHONE ASSISTANCE**
**Assurance Wireless** ............................................................... 1 888-321-5880
**Disability Resource Center (CIL)** ................................................ 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30
**Lifeline Assistance** ................................................................. 1 800-342-3552
Offers those receiving state or federal assistance an affordable telephone connection; available in English and Spanish
**SafeLink Wireless** ................................................................. 1 800-723-3546

**TRANSPORTATION**
**Escambia County Area Transit (ECAT)** ........................................ 595-3228
1515 W Fairfield Dr, Pensacola
www.goECAT.com
*For ADA Transportation* information call ......................... 595-0501
VETERANS AND ACTIVE DUTY

90Works .......................................................... 619-5899
Escambia, 115 Gregory St, Pns

American Red Cross ........................................ 877-272-7337
Emergency Communication (death, baby, etc)

CareerSource Escarosa
Veterans employment asst, M-F 8:00a-4:00p
Escambia .......................................................... 607-8700
Santa Rosa .......................................................... 983-5325

Department of Veterans Affairs .................................................. 912-2206
790 Veterans Way, Pns, walk-in, M-F 7:30-4

Escambia County Veterans Service Officer........... 595-2409
3363 W Park Place, Pensacola, Appt Only M-F 8-5

Fleet & Family Support Center
NAS Pensacola - Bldg 625 ...................................... 452-5990
NAS Whiting Field - Bldg 3025 ............................. 623-7177

Florida Veteran Support Line ................................. 844-693-5838
Or ask to speak with a Vet at: .............................. 2-1-1
24/7, veteran to veteran support, Veteran Peer Care
Coordination available on a case by case basis

Navy-Marine Corps Relief Society
NAS Pensacola (active duty or retiree) ................. 452-2300
91 Radford Blvd, Bldg 191

Pensacola Vet Center (Readjustment Counseling)
4504 Twin Oaks Dr, Pensacola .............................. 456-5886

Santa Rosa County Veterans Service
Milton - 6051 Old Bagdad Hwy, 204 M-F 8-4 .......... 981-7155
G.B. - 5841 Gulf Breeze Pkwy: M-F 8-4 .......... 981-7110

Veterans' Upward Bound ...................................... 484-2068
1000 College Blvd, Bldg 6, Rm 658, 7:30-4 M-F

Veteran Affairs Regional Office ............................. 1-800-827-1000

Waterfront Rescue Mission .................................. 496-7868
(Men's Veteran Shelter), 348 W Herman St, Pns

VOCATIONAL REHABILITATION

600 University Office Blvd, Bldg 2 Pns ................. 494-7200
600 University Office Blvd, Bldg 5, Pns ............. 316-2100
600 University Office Blvd Bldg 6 Pns ................. 471-6590
4634 Summerdale Blvd, Pace. ............................. 983-5340

VOTER REGISTRATION

Courthouse: 190 W Government, Pns .................. 595-4400

Escambia County Election Office .......................... 595-3900
213 Palafox Place, Pensacola, M-F 8-5

Escambia County Clerk of Court .......................... 595-4310
190 W Government St. Pns. M-F 8-5

Santa Rosa County Election Office ....................... 983-1900
HELPFUL NUMBERS AND HOTLINES
EMERGENCY & LAW ENFORCEMENT

Ambulance, Fire/Rescue, Police, Sheriff .................. 911
Escambia Co Sheriff’s Department ...................... 436-9630
Victims Advocates ........................................... 436-9598
Milton Police Department ................................. 983-5423
Pensacola Police Department .............................. 435-1900
Santa Rosa Co Sheriff’s Department .................... 983-1100
   Milton: Victims Advocates .............................. 983-1145

CRISIS HOTLINES

Favor House Domestic Violence
   Escambia DV Crisis Line ................................. 434-6600
   Santa Rosa DV Crisis Line ............................... 994-3560
Lakeview Mobile Response Team ......................... 866-517-7766
National Human Trafficking Hotline ............. 1 888-373-7888
National Sexual Assault Hotline ... 800-656-HOPE(4673)
National Suicide Prevention Lifeline .......... 1-800-273-8255

TEEN HOT LINES

Boy’s Town Crisis Line ......................... 1 800-448-3000
Currie House .................................................. 453-2772
Runaway Teens .............................................. 1 800-786-2929

QUICK REFERENCE

Abuse Registry
   Children, Disabled & Elderly ............ 1 800-962-2873
   Domestic Abuse .......................................... 1 800-500-1119
   TTY .............................................................. 1 800-955-8771
Alcoholics Anonymous .......................... 433-4191
Blind Services ........................................... 484-5122
Florida Relay ................................................. 1 800-955-8770
   TTY .............................................................. 1 800-955-8771
Florida Dept. of Financial Services .......... 1 877-693-5236
Gamblers Anonymous ......................... 1 855-222-5542
Information and Referral ..................... 2-1-1 or 855-420-8689
   United Way 2-1-1
Narcotics Anonymous ...................... 850-990-HOPE (4673)
   Meetings: www.pensacolana.org
Office of Congressman Matt Gaetz ............. 479-1183
   Advocate for constituents w/VA, IRS, SSA, USCIS etc
Planned Parenthood ............................... 1-800-230-7526
State of Florida ............................................. www.myflorida.com