

988 Florida Lifeline

Overview

The 988 Florida Lifeline is a free behavioral health support service. The Lifeline is available any time of day or night. It is for people who may have suicidal thoughts, substance use disorder, mental health crisis, or any other kind of emotional distress. The Lifeline connects the caller to a local crisis counselor. This counselor can also refer the caller to additional local care options.

Free

Available 24/7

Confidential

How the Lifeline Works

Anyone can contact the 988 Florida Lifeline to get fast help. Floridians can get the free support they need for mental health recovery. Other services are also available when needed.



Someone to talk to:

988 Florida Lifeline Call Centers are located in the state of Florida. Highly trained crisis counselors are ready to help at any time of day or night.



Someone to respond:

If more help is needed, the counselor can refer the caller to a Mobile Response Team. This is a specialized unit that provides on-site support for someone in a mental health crisis.



Somewhere to go:

The Mobile Response Team can connect the caller to a Crisis Stabilization Unit when advanced care is needed. The Crisis Stabilization Unit provides short-term intensive mental health care for people in a severe mental health crisis.

Every Call Matters

In State Fiscal Year 2023–2024, the 988 Florida Lifeline,

Answered 120,318 calls,
ranking 4th in the nation.

Resolved 96% of calls
without transferring the call
to a Mobile Response Team.

Referred 62,168 callers
to mental health resources
within callers' communities.

In the last year,
**1,452 suicides in progress received
life-saving emergency rescue**
through the 988 Florida Lifeline.

Data Dashboard

The 988 Florida Lifeline's Data Dashboard provides more information on the impact the Lifeline and its services have on Florida residents. To view the Data Dashboard, visit the 988 Florida Lifeline website.

To learn more about the 988 Florida Lifeline, its services, its impact on Florida communities, and additional resources, visit the new 988 Florida Lifeline website.

988FloridaLifeline.com



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LIFELINE**



FLORIDA DEPARTMENT
OF CHILDREN AND FAMILIES